March 25, 2020

Dear CCS families,

California Children’s Services of San Francisco is here to support your child during the Coronavirus COVID-19 outbreak. We especially hope to help you prevent your child from becoming sick with the virus.

At California Children’s Services San Francisco we have reached out to medical providers and clinics, asking them to coordinate with the medical supply vendors serving our CCS families.

In the event that your CCS-approved supplies or medications are running low, please contact the vendor, pharmacy, or prescribing specialist. If you need help with this, please contact your CCS Case Manager by calling (415) 575-5700.

The Centers for Disease Control (CDC) recommends the following for people who are at higher risk for getting sick:

- Make sure you have enough supplies for your child’s medical condition. Medi-Cal is currently allowing prescriptions to be filled for up to a 90 day supply.
- Take everyday precautions to keep 6 feet between yourself and others.
- When you go out in public, keep away from others who are sick, limit close contact and wash your hands often and avoid touching your face.
- Avoid crowds as much as possible. Stay home except for essential errands like food shopping and medical appointments.
- Avoid cruise travel and non-essential air travel.
- During a COVID-19 outbreak in your community, stay home as much as possible to further reduce your risk of being exposed.

For accurate and updated online CDC information about COVID-19 and those people most at risk for getting severe illness from the virus, go here: https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html


For COVID-19 information in other languages: https://www.sfdph.org then select language on the top right hand corner.

For official updates on your smartphone about the coronavirus, text COVID19SF to 888-777.

San Francisco also has a Customer Service Line in multiple languages available 24 hours a day by dialing 311.

In partnership with you,

San Francisco CCS